

Newsletter

The latest news, views and announcements for the staff at Main Street Medical Supply.

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CRUISING WITH SCOOTERS

Carnival Cruise Line is increasing awareness and enforcement of its mobility scooter policy. Emails have been sent to select passengers based on their stateroom bookings, specifically targeting those traveling with scooters.

“The stateroom you have secured does not accommodate all types of scooters,” the email states.

“If you or another guest in your stateroom will be traveling with a scooter, it must collapse for safe storage in a designated area inside the stateroom.”

Guests have several options: use a collapsible scooter that fits in the stateroom, travel without a scooter, change their ship or sailing date to reserve an appropriate stateroom, or cancel their cruise for a full refund. The email also emphasizes that scooters cannot be stored in corridors or public areas and must be foldable for safe exit from the stateroom. If multiple guests in the same stateroom use scooters, a fully accessible stateroom with a wider doorway must be booked, or smaller scooters rented.

Carnival’s Brand Ambassador John Heald recently addressed onboard scooter issues, noting strict enforcement both onboard and during check-in.

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“We need to ensure scooters are not left in guest corridors at any time. We are testing this on one ship, sending emails with all implications and rules ahead of time,” Heald said. “For the safety of everyone, scooters must be kept in cabins, not in corridors.”

Oversized Scooters Not Allowed

On embarkation day, scooter sizes will be checked to ensure they fit in a guest’s stateroom. “Scooters that do not fit will not be allowed on board,” the email states. Guests unable to make alternate arrangements will be denied boarding and refunded.

Heald confirmed that oversized scooters would lead to denial of boarding. Carnival is working to facilitate rentals of smaller scooters at embarkation if needed. Refunds will likely cover cruise fare and pre-paid onboard amenities, but not airfare change fees or other travel arrangements.

Why Now?

Carnival has not explained the sudden enforcement increase, but frequent cruisers note more scooters onboard. Improperly parked scooters can block emergency evacuation routes and create difficulties for other travelers and crew members. There is no information about potential penalties for guests who park scooters in corridors. While only Carnival has released statements we can only assume other cruise lines will follow suit. Luckily for our customers we carry several mobility options that meet all of the new cruise line requirements!

PRODUCT SPOTLIGHT

The EZ Stand-N-Go offers dual assist handles to help sit or stand safely from your favorite couch or chair. The padded grips provide steady assistance to help stand with confidence without the fear of falling. The standing handles support weight up to 300 lbs. The EZ Stand-N-Go can adjust in height, width, and depth to adapt to the size of your chair. The handle can be adjusted 7”-11” above the horizontal frame. Adjust the frame in width and depth to fit cushions 19”-26” wide and 24”-27” deep.

The Auto Mobility Combo Pack is an all-in-one solution to make getting in-and-out of your car easy! This combo pack contains our Swivel-Seat-Cushion to help pivot your legs; and Handy Bar to help you easily get in-and-out of your car for stress-free traveling. The HandyBar provides steady and reliable assistance to stand with confidence from any vehicle. Fitting perpendicular to the vehicle, the HandyBar increases your leverage with optimal positioning to bring yourself to a standing position. The auto handle supports weights up to 350 pounds and can be easily stored in the glove box, door compartment, or kept in a purse for easy access. The EZ Swivel Seat Cushion swivels 360 degrees to help pivot hips and rotate legs out of a car. It is perfect for anyone recovering from injury, surgery, or suffering from reduce mobility. The swivel cushion measures 18” in diameter and fits onto flat or contoured vehicle seat. The non-slip base ensures that the cushion will stay in place when sitting or standing from your vehicle.

